Louise Zhang Mid-weight product designer bylouise.xyz louiseezhang@gmail.com LinkedIn +61 410 048 669 Education Experience UNIVERSITY OF SYDNEY ATELIER-PRODUCT DESIGNER 10/23 - PRESENT 2018-2022 Core Platform - B2B Web Application · Led end-to-end design of multiple features for a B2B platform used by 10,000+ global **BA** Commerce **BA Advanced Studies** • Delivered a complex Al-powered workflow in under 4 months as a solo designer; Majors-Design & Marketing showcased to 50+ beauty brand founders Mark-83.2 Distinction · Created user flows, wireframes, and polished UI that balanced user needs with business and technical constraints · Collaborated closely with engineers and the founder to ship features that accelerated customer onboarding and reduced time-to-launch · Co-created Atelier's first design system, increasing design and dev velocity and improving consistency across the platform Internal operations and systems Skills · Designed and delivered internal tools that reduced manual workflows across the operational teams DESIGN · Led UX and implementation of a centralised operational database, consolidating 5+ End-to-end product design disconnected tools into one cohesive system Design system · Conducted org-wide research and process mapping to identify inefficiencies and Prototyping reimagine workflows as intuitive digital experiences Information architecture · Built trust with stakeholders and SMEs to ensure buy-in and increase adoption, User research & testing achieving 100% team uptake within two weeks User & process flows · Owned change management: created rollout plans, training docs, and live Visual communication walkthroughs to support seamless team transition SOFT UNIVERSITY OF SYDNEY-ACADEMIC TUTOR IN DESIGN 02/22 - 10/23 • Taught and facilitated tutorials in Design Thinking, Design Principles, and Design Aqile Theory & Culture for first-year Design and Design Computing students Design thinking Critical thinking · Taught core concepts including design ethics, user-centred research, and critical Problem solving perspectives on the history of design Presenting Stakeholder relations creative and technical practice Driver of culture experimentation, and confidence · Mentored students one-on-one to provide feedback, career guidance, and personalised academic support

- · Helped students unpack complex theory and apply it meaningfully to their own
- · Created a supportive and engaging learning environment that encouraged discussion,

TECH STACK

Adobe CC Jira Figma Linear Miro Notion Retool HTML/CSS Slack P5.js

INTUITION EDUCATION - DIGITAL DESIGNER | OFFICE MANAGER 11/17 - 10/23

- Introduced and led design at a strategic level, delivering digital, print, and physical assets across brand, marketing, and learning
- Streamlined existing content and developed visual systems to align business messaging across digital and in-person touch points
- · Collaborated with educators to create engaging animations, signage, and graphics that enhanced student experience and increased reach
- · Conducted user research and worked end-to-end on design initiatives through a design contractor role with Olinga Services
- · As an office manager, led operations for a 200-person team delivering tutoring services to 500+ students; managed staffing, enrolments, and wellbeing programs

Referees

DAVE BOLTON

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ANAND MANU

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